



The Lighthouse



NMA...The Leadership Development Organization
Columbus Public Service Chapter
The first Public Sector Chapter - est.1981

NMA Annual Speech Contest Round One: Amazing?



The annual speech competition was held Thursday, March 27, 2014. All in attendance were amazed by the seven high school students participating. Each student delivered a powerful speech on the topic of Leadership, uniquely from their own perspective and with their own style. We congratulate each participant for having the courage to get on stage and speak from their hearts!

First place went to Bernard Banaga! Bernard is a Freshman at Eastmoor Academy in Columbus. His next step is to compete in the Leadership Development Conference (LDC) in Greenville, South Carolina in June. The LDC is the Regional Contest with winners from other chapters. Good Luck Bernard!

Second place went to Asia Livingstone. Asia is a Sophomore at the Columbus School for Girls, and is a returning contestant from last year. Third place was given to Jarrod Martin. Jarrod is a Sophomore at Columbus Afrocentric Early College.

Our fourth place winners were Sarah Grover, Seirra Anderson, Joshua Hatch, and Sileymon Ndongu. Kudos to each one of these fine students!

March 2014

Visit the Columbus
Public Service chapter
website:

<http://www.nma-cpsc.org>

Visit us on Facebook at
[www.Facebook.com/
NMACPSC](http://www.Facebook.com/NMACPSC)

The latest issue of Breaktime
can be found at: [http://
www.nma1.org/
Communications/
Breaktime/2014-02/2014-
02.pdf](http://www.nma1.org/Communications/Breaktime/2014-02/2014-02.pdf)



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NMA Family Scrapbook

Welcome
New
Member
Roland
Saunders!



Leadership Is Not a Solitary Task

by John Coleman

An inspiring historical story is once again making the rounds at least partially because of its inclusion in Malcolm Gladwell's new book, [David and Goliath](#). In it, Gladwell tells the story of the French town of [Le Chambon-sur-Lignon](#), which became a safe haven for Jews in Nazi-occupied France during World War II. Led by minister André Trocmé, the residents of Le Chambon-sur-Lignon [saved between 3,000 and 3,500 Jews](#) (in addition to others seeking refuge) from 1940 until the end of the war, bringing them into the community and hiding them from French and Nazi officials. By any measure, their actions were courageous and inspiring. They were also an example of the power of community in leadership.

We often think of leadership as a solitary task. Buying into [Thomas Carlyle's "great man" theory of history](#), we speak of leadership in solitary and personal terms. And certainly, history is filled with examples of men and women like Trocmé, Rosa Parks, Nelson Mandela, and Mother Theresa who took bold individual action. But most real change — even the change driven by those aforementioned leaders — is community-driven and community-focused. Some of the greatest accomplishments in business, politics, and culture have come not from individual initiative alone but from those working *in, with, and for* community.

First, great leadership often starts

in community. When facing great odds or forced to deal with unusual or trying circumstances, few of us are fortified enough to act alone, without counsel or support. This is a point often hammered home by Harvard Business School professor and former Medtronic CEO Bill George, who is a vocal advocate for what he calls "[True North Groups](#)." These are gatherings of peers and mentors with whom we can share. They can counsel us as we face difficult problems and hold us accountable for acting in accordance with our values. Others have advocated similar constructs, such as a [personal board of directors](#). And I've noted before the [measurable benefits of mentorship](#). In short, [no man is an island](#), and we are better leaders when we are rooted in a community empowered to counsel us, challenge us, and hold us accountable.

Similarly, great leaders often realize they must act not in isolation but *with community*. André Trocmé could never have shielded Jewish people in Le Chambon-sur-Lignon on his own; it took the collective efforts of the entire town. Few great changes happen until and unless a critical mass of community members collectively decides to own and execute the solution. [William Wilberforce](#) is often credited with leading the antislavery movement in the United Kingdom, for

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Announcements

April NMA Dinner Event

Date: Thursday, April 17, 2014

Time: 5:30-8:00 PM

Location: The Spaghetti Warehouse
397 West Broad Street
Columbus, Ohio 43215

Menu

Please select one of the following meals: 15 Layer Lasagna, Spaghetti and Meatballs, Fettuccini Alfredo or Grilled Chicken Caesar Salad

Served with Beverages and Dessert

Agenda

- 5:30 Registration and Social Time
- 6:15 Pledge of Allegiance and invocation
- 6:30 Dinner is Served
- 7:00 Program: *Speech Contest Winner*
- 7:30 President Terry Neal, Committee Reports, Membership Drive and Contest
- 7:40 50/50 Raffle, Bonus Bucks and "Where's Terry" Contest
- 7:45 Adjourned

Please make your reservation to Judy Johnson, jajohnson@columbus.gov or 645-0526 by April 11, 2014

Don't forget your canned goods for the Mid-Ohio Food Bank and your Pop Tabs for Ronald McDonald House

The guest fee is \$20.00, payable at the event.
Checks payable to: CPSC NMA



Judges: Stacey Cooperwood, CeCe Harris and Scott Garver

NMA Speech Contest Judges Rule!

A big "Thank You" goes out to our annual NMA Speech Contest Judges Panel!

Our first judge is NMA 1st Vice President Stacey Cooperwood. Stacey is also an active member of Toastmasters Columbus/Whitehall.

Our second judge is Queen CeCe Harris who reigns as Miss Plus America Elite! CeCe works with the Columbus Recreation and Parks Department.

Last, but certainly not least, is Scott Garver! Scott is past President of Toastmasters with the City of Columbus and served as our Head Judge. He is also an employee with the Columbus Department of Development.

We would also like to thank the following NMA members for their contributions to the Speech Contest:

- Bee Tolber, Contest Director, Caterer
- Teresa Langer, Emcee
- Carnell Felton, Timekeeper
- Firefighter Cornell Lewis, Contestant Room Coordinator
- Judy Johnson, Contestant Usher & Meal Assistant
- Terry Neal, Contestant Usher
- Cindy Fruth, Meal Assistant
- Elaine Brunney, Check Awarder

Professional Development

All are welcome to attend:

City of Columbus Toastmasters



Meetings:

1st Thursdays

Citywide Training Center
750 Piedmont Rd.
Training Room C
12:00 to 1:00 PM

2nd Thursdays

77 North Front Street,
Lower Level
Columbus Stat Room
12:00 to 1:00 PM

3rd Thursdays

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:00 PM

**For more information,
Call 645-6032 or 216 8988**



ELICIT

To draw out or bring forth. Do not confuse with illicit, not legally permitted

Announcing FACILSKILLS™

Fostering a Culture of Participation

Getting people to work together isn't always easy...

FaciliSkills™ is all about collaborative relationships which open doors and make life simpler in the community, and within the organization. In short, one needs to "facilitate" all aspects of life in order to accomplish goals.

FaciliSkills™ workshops provide the tools for having greater impact and broader influence, for leveraging time and making better decisions, and for fostering personal growth and ultimately growing your business.

FaciliSkills™ Workshops are designed for...

- Managers who lead groups or project teams
- Anyone thrust into a leader's role without direction
- Emerging leaders seeking new skills to benefit their organization and advance their careers
- Teams that have stalled mid-project.

All classes will be held From 8:00 am to 12:00 pm

at 1881 E 25th Ave, Training Facility Room A

Fees: Members No Charge, Non Members \$95

Upcoming Faciliskills Class Schedule

To Be Announced

For more information contact Tami Peters, Division of Public Service 645-2688 or visit <http://www.nma-cpsc.org/Assets/FaciliskillsFlyer.pdf>

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

March Event Notes

Can FACILISKILLS help me?

The answer is yes! Susan Stasiak joined us from Stasiak & Associates was in attendance to tell us why. Susan kicked off the meeting with a sincere compliment to our NMA Columbus Chapter! She enjoys working with our team because we are always so kind and gracious to one another! In essence, that is one of the fundamental facets of FACILISKILLS; It's all about our relationships!

Our relationships were put to the test as the March meeting attendees participated in an exercise. Members were split into two teams in which we had to communicate our birthday month and day without words. Surprisingly, both teams did well despite the lack of oral communication! Through this exercise, we had to pay close attention to each other. The result of being perfectly aligned demonstrated the importance of working with each other with a mutual understanding and respecting the leadership of the team, whom was able to guide without words.

FACILISKILLS offers more than being able to communicate during a nonverbal exercise. You can learn how to cope with practical situations that arise in each of our lives, yet with a clear focus on the big picture. What do you really want out of your position, relationships with co-workers, relationships with difficult people? Sign up for the next FACILISKILLS class and prepare to be amazed!



Above: Team Communication exercise in progress.



Bellow: Team building is the key.



President Terry Neal welcomes Susan Stasiak, Organizational Development Consultant Trainer and Coach with Stasiak & Associates

March Winners

The **50/50 drawing** total was \$82 Winner **Yvette Aniagolu** won \$41, with the remainder going to support our speech contestants.

Cynthia Moorhead was not present when her name was drawn for \$10 Bonus Bucks so next month is \$20.

Yvette Aniagolu won a \$25.00 gift card to Longhorn Steak House. Yvette's name was drawn from 6 correct responses for the "Where's Terry" Contest. The correct response was the Ohio State Fair.

20 Spinnelli's boxed lunches were raffled off and the winners were:

- Bruce Black**
- Sharon Bogdan**
- Rhonda Brown**
- Lesley Carter**
- Julia Carter**
- John Fiore**
- Carnell Felton**
- Cindy Fruth**
- Vonna Hayes**
- Judy Johnson**
- Melanie Mallet**
- Teresa Langer**
- Terry Neal FOUR TIMES!!!!**
- Roland Saunders**
- Bee Tolber**

NMA Member Spotlight

Cherish your human connections - your relationships with friends and family.

- Barbara Bush



I'm surrounded by great friends and family. I don't know what I would do without them.

- Emma Roberts



With many people taking advantage of “Spring Break” during March and April, and with the winter weather sticking around too long this year, off to sunny Florida we went. Our second home now in Brandon, Florida, visiting daughter Jennifer (and former NMA member), son-in-law Phil, and first granddaughter, and now in “Terrible Two’s Victoria,” was a welcome diversion from the snowy Columbus we left behind for ten days.

It’s funny how priorities change when grandchildren come into the picture. Things that used to be so important are not, and off to a park or Chuckie Cheese is now part of your agenda. We took a mini trip to Tarpon Springs, a Greek community where sponges are the mainstay and every type of sponge that can come out of the ocean is still big part of their economy.

We also took a trip down to Fort Lauderdale for the St. Patrick’s Day festivities and was fun for all, as every year the city hosts a festival and a parade. So overall the trip was relaxing and fun, with planning the next one very, very soon!

Teresa Langer

Community Service

NMA's Helping Hands

NMA believes in Community Service, and our members volunteer many hours of their time to help make a difference:

Bruce Black volunteers for the East Haven Block watch and the Berwick Civic Association.

Julia Carter volunteers for Project Mentor at Eastmoor High School during the school year. She also volunteer at Big Brothers/Big Sisters at Eastmoor High School this month.

Stacey Cooperwood is president of the Glenwood Recreation Center CRC Board.

Jeffrey Emhuff volunteers at the Franklinton Tutoring Program at Avondale Elementary School.

LaVerne Freeman helps out with childcare at her church two Sundays each month, and was a volunteer for Autism Speaks in October.

Cindy Fruth continues to

volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

Beth Fairman Kinney is president of the United Crestview Area Neighbors Civic Association. She also volunteered at Clinton Elementary School this month.

Judy Johnson volunteered at the Mid-Ohio Food Bank in Grove City this month.

Teresa Langer continues to sell candy bars to support the NMA speech contest.

Lisa Landoll volunteers at the information desk at Riverside Methodist Hospital.

Terry Neal volunteers on the Board of Directors for the Eastgate Garden Civic Association.

Tami Peters continues to volunteer her time for the Hamilton Meadows Civic

Association and the Ginkaku-Ji Karate Dojo.

Jan Reese volunteers at Golden Endings Golden Retriever Rescue.

Kathy Spatz volunteers on the Westerville Shade Tree Commission.

Terrell Spencer currently holds the office of President for the Livingston Heights Place Civic Association.

Marcellus Stewart is a volunteer for America Men's Shelter .

Bee Tolber continues to volunteer as a mentor in the Alpha Minority Youth Engineering program, and helped out at the Traylee Center.

Jeff Ushry is a youth football Coach with the Columbus Ice and volunteers for the Eastmoor Academy Touchdown Club.

Scott Ward volunteered at the Veteran's Day Parade and Chili Dog Sale at Vets Memorial.

When you invest your time, you make a goal and a decision of something that you want to accomplish. Whether it's make good grades in school, be a good athlete, be a good person, go down and do some community service and help somebody who's in need, whatever it is you choose to do, you're investing your time in that.

- Nick Saban



Officer Nominations

Nominations are now open for the following offices:

First and Second Vice President

Any candidate for these positions shall have been a member of the Chapter for one year before taking office, and shall have been a director, officer and/or committee chairperson for one year before taking office. The President and Vice President(s) shall not be concurrent members of the Board of Directors.

The President will oversee the operation of the Chapter, conducting a monthly Board meeting and Member Event (breakfast, lunch or dinner) with the help of other officers and committee members. In the event the President cannot attend, the First or Second Vice President will step in.

Nominations will not include the position of President as the 2013-2014 First Vice President (Stacey Cooperwood) will ascend to the Presidency. First and Second Vice are OPEN.

Secretary/Treasurer

Any candidate for these two positions shall have been a member of the Chapter for one year before taking office, and shall not be a concurrent member of the Board of Directors. After serving a full 12 month term, no officer, with the exception of Secretary and/or Treasurer may succeed him/her in the same office

The Secretary will schedule and attend board meetings, take and keep the notes of such meetings and assist in the paperwork process of new members.

The Treasurer will maintain the accounting system for the Chapter, preparing and maintaining the budget, reporting monthly on expenses and all

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Call for Award Nominations

The Columbus Service Chapter of NMA is currently accepting nominations for the following annual leadership awards.



Silver Knight Award

This is the highest award our Chapter can bestow. Individual must be an executive who sets an example and inspires other Chapter members. It should be someone who consistently applies the principles of NMA's Code of Ethics to his/her daily work. Someone who has served as an outstanding influence in preserving our competitive enterprise system and contributes to a better understanding of the Association. This award is not limited to NMA members. **The nomination form can be found at:** <http://www.nma-cpsc.org/Assets/Silver-Knight-Nomination-Form>



Manager of the Year

This is someone who is dedicated to the principles of leadership and has demonstrated this throughout the chapter and the community. They have made a significant contribution to professional and civic activities. Someone who is fair, impartial, ethical and supportive in their professional and personal dealings. They have a strong managerial leadership style while applying best management practices to achieve success. This award is not limited to NMA members. **The nomination form can be found at:** <http://www.nma-cpsc.org/Assets/Manager-of-the-Year-Nomination-Form>



Member of the Year

A Current NMA member whose efforts over the last year have enhanced the effectiveness, image and advanced the purpose of our NMA Chapter. They must have regular attendance, participation as a Chapter Management Leader, Officer or Committee Chairperson, have sponsored a new member, volunteered for Special Chapter Project, earned the Certified Manager Designation, contributed an article to the newsletter, participated in Buckeye Council or have acted as a Course Leader for an NMA Course. **The nomination form can be found at:** <http://www.nma-cpsc.org/Assets/Member-of-the->

**Leadership Is Not A Solitary Task
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example, but would have accomplished far less without the broad-based support of Britain's [Clam Sect](#) and a number of antislavery organizations. Steve Jobs was a visionary when he started Apple, but his effectiveness suffered early in his career when [he failed to mobilize his Board of Directors](#) behind his vision. And any former management consultant can tell you that the easiest way to fail in a project is to come up with the "right" solution in isolation, without first worrying about getting the input of and ownership by the broader client organization. Ships have captains, but they are only turned when the entire crew works as a community to shift the ship's direction. One of the easiest ways for a leader to fail is to forget that her power is limited in isolation and nearly endless if amplified throughout the collective intelligence and resources of the community.

Finally, the most inspiring leadership is that done **for community**. There are certainly moments when we do things purely for ourselves, and that's not all bad. A distance runner racing to win a marathon is no less admirable if she is racing only to test her own boundaries and achieve an individual victory. But few will follow a leader who is focused solely on his own goals, and many of the most inspiring leadership victories are those done in service of a community.

This is obviously true in the world of nonprofits and human rights. Our greatest heroes are those who sacrificed themselves for the good

of their communities — people like Clara Barton, Martin Luther King, Jr., Mahatma Gandhi, and Harriet Tubman. But it's also true in business. Marketer Simon Sinek [has noted that](#), "People don't buy what you do; they buy why you do it. And what you do simply proves what you believe." Many of the most motivated employee and customer bases are so motivated because they see an element of community service in the work their companies do. Whole Foods, for example, professes a motto of "[Whole Foods, Whole Planet, Whole People](#)," framing their mission in terms of environmental purity and human wellness. They have [engaged the employee base](#) with a dedication to Whole Foods customers, to team members, and to outside charities. [TOMS](#) is famously founded on the premise of sharing its success (and the prosperity of its customers) with those in need. Zappos has built its reputation on providing [excellent service for their customer community](#). People don't like to follow leaders who are dedicated only to their own personal glory, but they will sacrifice everything for leaders and communities who give them a higher calling, a greater purpose. And whether in politics or business, leadership for community is almost always the most powerful.

These are old principles, but they are worth remembering. Lofty achievements like those of the little village of Le Chambon-sur-Lignon are only achieved in community, with community, and for community. And the more we keep those principles front of mind, the greater chance we have to lead lives that do our communities a service.

Officer Nominations

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invoicing of membership to the entities involved.

Board of Directors

A director shall have been an officer and/or committee chairperson for one year before taking office as director and should not serve as a President, Vice President, Secretary or Treasurer, or standing committee chairperson during his/her term as director. Where any division does not have an eligible candidate for the Board of Directors, the Board may waive the eligibility requirements.

Board members represent respective departments. Those eligible for nominations are: Development and/or Building Services, Public Service, Technology, Finance/Fleet, SWACO

As of February 26, 2014, the following nominations have been submitted:

- President: Stacey Cooperwood**
- First Vice President: Scott Ward**
- Second Vice President: Jeff Emhuff**
- Secretary: Amy Ackerson**
- Treasurer: Elaine Brunney**
- Board of Directors: Development: Beth Fairman Kinney**
- Public Service: Jay Gantzer**
- Technology: LaVerne Freeman**
- Public Safety: Teresa Langer**
- SWACO: Albert Iosue**

To nominate someone or yourself, please contact Teresa Langer at 645-4128 or tlanger@columbus.gov

If your actions inspire others to dream more, learn more, do more and become more, you are a leader.

John Quincy Adams

NMA-Lighthouse Puzzles



NMA Calendar 2014



April

- 10 Chapter Board Meeting
- 14 Passover First Seder
- 17 Chapter Event *Speech Contest Winner*
- 18 Good Friday
- 20 Easter
- 22 Passover Last Day



May

- 8 Chapter Board Meeting
- 13 Chapter Meeting Event



June

- 2-6 Leadership Week
- 4 Chapter Meeting Event
- 4 Jewish Festival of Weeks (Shavuot)
- 12 Chapter Board Meeting
- 21 First day of Summer

February Puzzle Solution

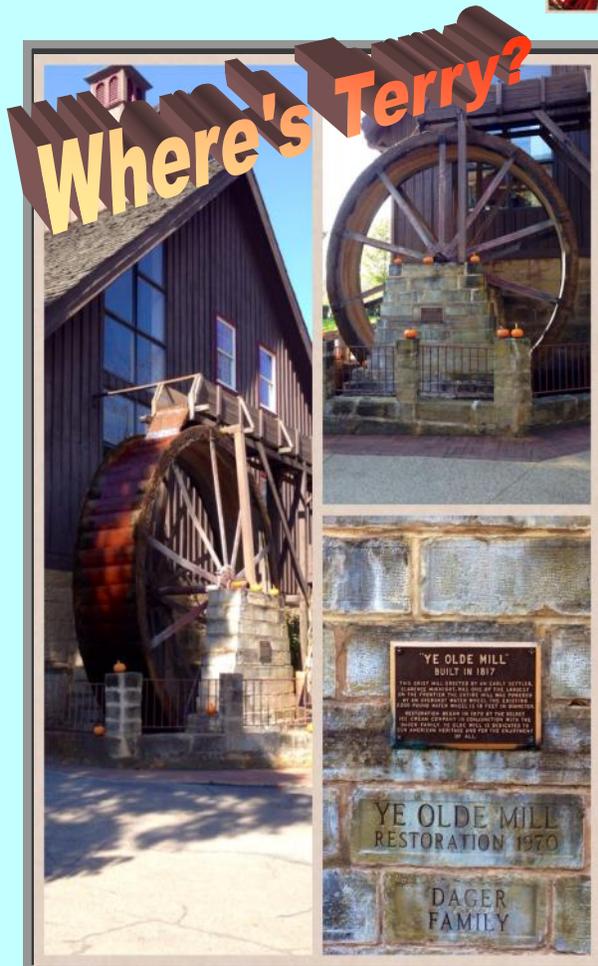
Ohio State Fair

The correct answer was submitted by **Yvette Aniagolu**. Correct answers were also submitted by:

- Rhonda Brown
- Lisa M. Landoll
- Jan Reese
- Terrell Spencer
- Lesley A. Carter



March Puzzle



To enter the contest, find Terry's location (name the city and the business) and send it to: NMA-lighthouse@colu.mbus.gov.

The contest winner will be selected by random drawing from all correct entries at the next NMA meeting event. Entries for this puzzle must be received by 5 PM April 16, 2014 to be considered.

What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.

NMA OFFICERS AND BOARD MEMBERS – JULY 2013-JUNE 2014

Officers/Term End	Name	Phone	Email
President	Terry Neal	221-3132x75480	tneal@columbus.gov
1st Vice President	Stacey Cooperwood	645-6219	SMCooperwood@columbus.gov
2nd Vice President	Scott Ward	645-1834	RSWard@columbus.gov
Secretary	Amy Ackerson	645-8119	aackerson@columbus.gov
Treasurer	Elaine Brunney	645-5705	embrunney@columbus.gov
Immediate Past President	Teresa Langer	645-4128	tlanger@columbus.gov
National Director	Kathy Spatz	645-0487	kaspatz@columbus.gov
National Director (Retired)	Bill Mahaffey	795-1582	Billm4715@sbcglobal.net
Board of Directors			
At Large/2015	Barb Crawford	645-8248	bcrawford1@columbus.gov
Development/2014	Beth Fairman Kinney	645-7116	bfkinney@columbus.gov
Finance-Fleet/2014	Terrell Spencer	645-6133	tlspencer@columbus.gov
Public Safety	Vacant		
Public Service/2015	Ray Gantzer	645-0413	RJGantzer@columbus.gov
Public Utilities/2015	Cindy Fruth	645-7304	cmfruth@columbus.gov
SWACO/2014	Albert Iosue	871-5100	albert.iosue@swaco.org
Technology/2014	LaVerne Freeman	645-0550	lafreeman@columbus.gov
Committees			
Chapter Awards	Geneva Christensen	645-5384	gchristensen@columbus.gov
Community Service	Bee Tolber	645-7496	vvtolber@columbus.gov
Membership	Carnell Felton	645-3138x1202	cbfelton@columbus.gov
Programs (Co-Chair)	Judy Johnson	645-0526	JAJohnson@columbus.gov
Professional Development	Tami Peters	645-2688	tlpeters@columbus.gov
Public Relations	Sima Gellman	563-1389	sima@columbus.rr.com
Executive Advisory Committee			
	Title	Agency	
Derek Anderson	Deputy Director	Public Utilities	DHAnderson@columbus.gov
Gary R. Cavin	Director	Technology	GRCavin@columbus.gov
W. Skip Parks	Administrator	PS/Refuse	WJParks@columbus.gov
Dr. Richard Westerfield	Administrator	Public Utilities	RCWesterfield@columbus.gov
Teresa Langer	Past President	Safety/Fire	TLanger@columbus.gov



The Lighthouse is published monthly by the Columbus Service Chapter of NMA, LaVerne Freeman, Editor; Geneva Christensen, Sima Gellman, Teresa Langer, Terry Neal and Kathy Spatz, Committee Members. Amy Ackerson, Teresa Langer and Terry Neal contributed to this month's issue. Submit articles to: lafreeman@columbus.gov or NMA-Lighthouse@columbus.gov.