



# The Lighthouse



**NMA...The Leadership Development Organization**  
**Columbus Public Service Chapter**  
The *first* Public Sector Chapter - est.1981

## January's Event Features The Graham School

The Jerry Hammond Center Continental Room was the setting for the lunch event on January 16. Mary Slaback, Senior advisor and Walkabout Coordinator,



**Mary Slaback presents information on the Graham School**

The Graham School, located at 3950 Indianola, a charter high school that has been in existence since 2000, offers a program unlike any other in central Ohio. Students spend time working and learning in their community along with their regular classroom work. This helps them to understand the relationship between their classroom subjects and the real world. The school is tuition-free and open to anyone in grades nine through twelve.

As freshman, students go out in groups with their teachers to explore their community. Sophomores spend two days each week in internships, and three days in class, and are expected to document their internship experience. Juniors are encouraged to explore leadership styles and connect more with their community.

The senior class completes their state credits in January, and then spend the remaining term in two eight-week internships with a mentor, called Walkabout. To prepare for the internships, each student writes a background for their mentor and must fully document their experience.

The students at The Graham school receive life-long benefits from attending this unique program. They learn how to do a good job and what the consequences are in the real world if a good

Continued on Page 3

## January 2013

Check out NMA's group on LinkedIn at [NMA1.org](http://NMA1.org)

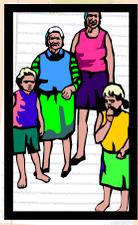
The latest issue of *Breaktime* can be found at:  
<http://www.nma1.org/Communications/Breaktime/2012-12/2012-12.pdf>

Visit The Columbus Public Service chapter website:  
<http://nma1.us/chapters/220/>

### Inside this issue:

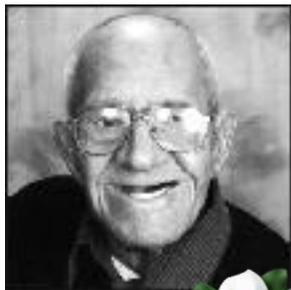
NMA Family Scrapbook.....	2
How Does She Do It .....	2
Community Service .....	4
Professional Development...5	
Leader Profile .....	6
Lighthouse Spotlight.....	7
NMA Calendar .....	8
Lighthouse Puzzles.....	8
About NMA .....	9
Officer Directory .....	10





## NMA Family Scrapbook

Our deepest sympathy to Bruce Black and family on the death of his father, Robert Samuel Black, Sr. on January 11 at the age of 99.



## How Does She Do It (Movie Review)

By Beth Fairman Kinney

How many times have you been told, "I don't know how you do it" as you stand there juggling your iPhone in one hand, baby on a hip, wearing a purse big enough to double as a diaper bag, teetering on your Manolo Blahniks.... Oh wait, some of that is Hollywood magic. I recently watched "I Don't Know How She Does It" featuring Sarah Jessica Parker as our heroine Kate, Pierce Brosnan as the handsome client and boss, Adam, and Greg Kinnear as the supportive husband and dad, Richard. I was curious. How is Hollywood going to portray a life we all live being working parents with high stress jobs? But first, I had to make time to watch a 89 minute, PG-13 movie. It only took me 12 hours.

11:00 a.m. Renting the movie. Thank you Redbox for being on practically every corner.

12:00 Start preparing for movie watching.

1:30 Start movie. Kids had their movie on, I had my movie on the laptop, wearing headphones. I didn't know if the PG-13 was due to language, sex or violence yet, so I wanted to be careful. After about 4 minutes, my two year old joined me on the couch and wanted to listen to the headphones too. After about 5 more minutes I realized that Kate probably didn't say or do

anything too out of the ordinary of my child's daily life, so I let him watch for a few.

2:00 After 29 minutes, kids were hungry, dog was barking, Mother-in-Law was on the telephone... so I hit pause. MIL didn't understand why I would want to watch a movie about a life that I'm living, and then I tried to explain that it was cathartic.

7:00 Post dinner, I try to start the movie. Then I remember the kids' sheets for tomorrow aren't washed yet, and lunches had to be made...

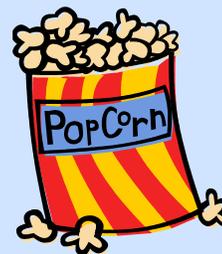
9:30 Kids asleep. Watch movie. Now, I have to start from the beginning and watch all over again because I can't find the remote.

10:00 Give up searching for remote, and enjoy.

10:30 Kid crying, needing a cup of water.

11:00 Resume movie.

I fell asleep somewhere between the end of the movie and the credits. I think there was a happy ending. Overall, the movie made me laugh. I'm glad that Kate (Sarah Jessica Parker) doesn't throw in the towel, and I really want to know if the fancy lice-a-way salon they visit in one scene exists in Columbus. Most of all, I'm glad that I took the time to sit back and enjoy a movie, even though it took all day.



## The Graham School

Continued from Page 1

job is not done. They develop a desire for life-long learning and understand the relationship between education and their place in the community.

NMA and the City of Columbus have benefitted from the wonderful program at the Graham School. Neighborhood Pride currently has two interns from the Graham School, who were guests at the event, and Gabriel Caldwell, a senior at the Graham School, was our 2012 first place speech contest winner.

More information on the school can be found at [www.thegrahschool.org](http://www.thegrahschool.org).

Meeting helpers were Amy Ackerson, Elaine Brunney, Lesley Carter, Carnell Felton, Judy Johnson, Beth Fairman Kinney, Sima Gellman, Teresa Langer, Terry Neal, Kathy Spatz and Bee Tolber .



Graham School and Neighborhood Pride event participants from Left: Beth Fairman Kinney, Neighborhood Pride and NMA Board Member; Anelisa Long, CAHS Intern; Teresa Langer, NMA Chapter President; Jazzy Parrish, Intern; Bruce Black, Neighborhood Pride; Mariam Abdiwahab, Intern and Mary Slaback.

### A Must-See!

CTV has made a Neighborhood Pride 2012 Talent Show documentary that takes you behind the scenes of the 2012 Talent show. It features footage from the show and rehearsals, and interviews from the middle school participants, staff and volunteers. If you weren't able to make the actual show at the King Arts Complex in December, enjoy this 19 minute documentary at <http://youtu.be/R6IQ56FuTXQ>

**Faith is taking the first step even when you don't see the whole staircase. - Rev. Martin Luther King, Jr.**

## Lucky Winners!

The drawing winners at January's event were:

50/50: Mel Mallett from Public Utilities won \$57.50

Bonus Bucks: Board Member, Beth Fairman-Kinney's name was drawn and she was present. Beth won our Monthly prize of \$10.00. Next month drawing will again be \$10.00.



**Watch your email for information on the February NMA Event**



## Community Service

### NMA's Helping Hands

#### December/January Volunteers:

Member Judy Johnson along with her husband Bob and daughter Sara spent 3 hours in December working with the non-profit Wagons Ho Ho Ho organization and the Mid-Ohio Food Bank. The collaboration with these two groups provides "little red wagons" filled with food at Christmas. Wagons Ho Ho Ho provided the wagon kits and Mid-Ohio Food Bank. Provided the food. The Johnsons helped assemble the wagons and write a holiday wishes on the bottom of each wagon to the family receiving it. This year 200 wagons were assembled, and next year they the goal is to do 500! (This would be a great NMA project for the 2013 season!)

Beth Fairman-Kinney helped her church tear down decorations.

Tami Peters helped the Hamilton Meadows Civic Association with their newsletter delivery, and helped make Santa's parade and picture session even more enjoyable by handing out hot cookies and hot chocolate. She also volunteers with maintenance help at Ginkaku-Ji Shotokan Karate Dojo.



### Recreation & Parks Special Event Volunteer Opportunities at a Glance

Sept. 11 -May 2013	Boccia Tuesdays Franklin Park Adventure Center Contact: Luke Edelbrock, 645-0257
October-February	Adapted Swim Team Aquatics Center Contact; Rae Anne Nutter 645-5225
Nov. 29-Feb. 28	Four Foot Hoops Wheelchair Basketball Franklin Park Adventure Center Contact: Mary Beth Moore 645-5648
Jan.-early March	Youth Basketball Officials and Coaches Needed at All centers Contact: volunteers@columbus.gov
March 2 Tournament	Hoops Madness - 4ft Hoops Wheelchair Basketball  Franklin Park Adventure Center Contact: Luke Edelbrock 645-0257

For further information on volunteer opportunities & events email [volunteers@columbus.gov](mailto:volunteers@columbus.gov) or call 645-3325.

Visit us at [www.columbusrecparks.com](http://www.columbusrecparks.com)



From **Box 15's** 2012 Annual Report: "Box 15 would be hard-pressed to provide our level of service without the generosity of others. We would like to publicly acknowledge and thank the National Management Association, Columbus Public Service Chapter for their support".

Thanks to all who helped with **Neighborhood Pride's Talent Search Event.**



## Professional Development



### Complement/Compliment:

Complement is a noun or verb that means something that completes or makes up a whole: "The red sweater is a perfect complement to the outfit." Compliment is a noun or verb that means an expression of praise or admiration: "I received compliments about my new outfit."

### The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

## Free Leadership Development Webinars

The NMA Website has a listing of several websites that host free webinars. Here is a partial listing:

**Cisco WebEx** is a terrific site for accessing pre-recorded quality business, management, and leadership webinars. Hear first-rate topics presented by speakers, educators, and consultants such as experts from The Ken Blanchard Companies and other thought leaders. Find them at <http://www.webex.com/webinars/>

**American Management Association** at: <http://www.amanet.org>; simply go to "web events" on their drop-down menu.

**ASTD- American Society for Training and Development** The Digital Resources section of the ASTD website contains hundreds of hours of webcasts and podcasts for you to browse and enjoy. Much of the content, such as the T+D Podcasts are open to all. Other items are premium, member-only content. Find them at: <http://www.astd.org/Digital-Resources.aspx>

**TenStep, Inc.** is a global leader in project management training, consulting, and methodology. Anyone can link to their webinars but we recommend that they be viewed online because the files are very large. Find them at: <http://www.projectmanagementwebinars.com/>

**TED** is a nonprofit devoted to "Ideas Worth Spreading". It started out (in 1984) as a conference bringing together people from three worlds: Technology, Entertainment, Design. Since then its scope has become ever broader. Their mission: spreading ideas. On TED.com they "make the best talks and performances from TED and partners available to the world, for free". Find them at: <http://www.ted.com>

Learn more at <http://nma1.org/Education/Education-Free-Webinars.html>

All are welcome to attend:

### City of Columbus Toastmasters



Meetings:

#### 1st Thursdays

Citywide Training  
Center

750 Piedmont Rd.  
Training Room C  
12:00 to 1:00 PM

#### 3rd Thursdays

Columbus Public  
Health

240 Parson Ave.  
Room 119-C  
6:00 to 7:00 PM

For more information,  
Call 645-6032  
or 216 8988



## WANTED: NMA BOOSTERS

The Columbus Public Service Chapter is looking for members to represent NMA to their department. The roll of a booster is to:

- Reach out to new employees in their work areas to introduce them to NMA. Answer questions regarding the benefits of NMA.
- Recruit employees that express an interest in membership at the Booster's work area.
- Facilitate membership through assisting Membership Chair. Verify that membership application is completed and forwarded to Membership Chair.
- Assist in identifying an NMA member to act as a membership mentor if the Booster is either not on site or cannot act as a membership mentor.
- Encourage members to identify individuals for recognition and to become actively involved in the Columbus Public Service Chapter.

For more information, contact Kathy Spatz at 645-0487 or [KASpatz@Columbus.gov](mailto:KASpatz@Columbus.gov)

### Leader Profile: Albert J. Iosue

#### Director of Planning & Programs, SWACO

You'll often find Albert Iosue at the water cooler "talking trash" with his coworkers. This isn't bad though, since he works for the Solid Waste Authority of Central Ohio (SWACO) at the Franklin County Sanitary Landfill near Grove City. He takes to heart that old saying, "one man's trash is another man's treasure". As your representative on the NMA Board representing SWACO since July 2009, Albert believes strongly in community involvement and self-improvement. That's why he believes in the NMA and their professional development model.

As the Director of Planning & Programs at SWACO, Albert is responsible for the development and implementation of waste reduction, recycling, and education programs throughout Franklin County. After graduating from The Ohio State University in 1991 with

a civil engineering degree, Albert worked in the private sector for a few years designing and building landfills around the country before joining SWACO. His role at SWACO has taken some interesting turns during his 18 year tenure there. He started in 1995 as a project engineer, managed the IT network during the early 2000's, worked his way through the ranks to Chief Engineer in 2003, and transitioned to the Community Outreach Department in 2008. His position now is a perfect fit for Albert as he is outgoing, enjoys working with the public, and loves public interaction.

Albert's public service involvement goes way beyond NMA. He is also a two-time elected City Councilman in Hilliard currently serving his second four-year term. In addition to City Council, Albert is a member of the OSU Civil Engineering Alumni Association Board of Directors, is a Eucharistic Minister at St. Brendan's Church,

and is also an active member of the Charity Newsie's. He is also involved in local youth sports and coaches his son's 11-year old travel ice hockey team. Albert truly believes in giving back to the community and investing in our youth.

Albert and his wife of 18 years, Maureen, live in Hilliard with their four children, Gabriella (13), Lauren (13), Dominic (12), and Sophia (9). In his free time, which is very limited, he enjoys spending time with his wife and family, learning about new technology, traveling, playing and coaching ice hockey, and watching his children play every sport imaginable.

**Photo: While attending a meeting at the Columbus Zoo, Albert had the opportunity to hold their newest gray kangaroo, Ingrid.**



# Lighthouse Spotlight

## Sharon Gadd



Sharon K. Gadd is the Manager of the License Section located at Piedmont. She administers and enforces all laws, rules and regulations relating to licensing requirements of various types of businesses and users of burglar and fire alarm systems. She makes recommendations for code changes and writes rules

and regulations. She works with the Mayor's Office staff, City Council and many other departments to address issues and concerns that affect the City of Columbus and the safety of its citizens and visitors.

Sharon's job varies every day, and she loves the diversity of the position. Sharon feels that accepting this position was the greatest decision that she has made in her professional life and is honored to have been appointed by the Director of Public Safety.

Sharon has many hobbies. Several years ago, she earned a brown belt in Karate. In High school, she was head majorette and a cheerleader captain. The enterprising cheerleader also taught baton lessons to earn extra money. She still has her baton, and sometimes attempts to twirl in her lush backyard. Sharon has a green thumb and enjoys working outdoors on her peppers, tomatoes, shrubs and plants. But she really learned how to relax in the garden when she purchased her riding mower a few years ago. Her "ride and mows" give her extra time to think.

Sharon's greatest personal achievement was to raise a wonderful son. She adores her grandson and enjoys spoiling him rotten. Each summer, Sharon takes a vacation with her family to Myrtle Beach to relax, unwind, enjoy the sun and the best seafood.

Submitted by Beth Fairman Kinney



## Profile

Position: License Manager,  
Department of Public Safety

Years of City Service: 16+

Years of NMA membership:  
10 +

Favorite workplace motto:  
Think outside the box

What do you enjoy about being a NMA member? The fellowship of all the wonderful, dedicated members I have met and worked with over the years and of course the great training classes, workshops and seminars available to members.



# NMA Calendar 2013

## February

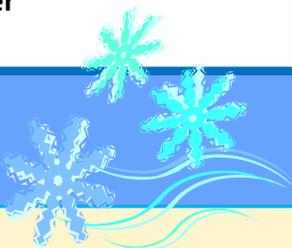


- 2 Groundhogs Day
- 12 Mardi Gras
- 13 Ash Wednesday
- 14 Valentine's Day
- 18 Presidents' Day
- 21 Purim

## March



- 10 Daylight Savings Begins
- 17 St Patrick's Day
- 20 Spring Begins
- 25 Passover (First Seder Night)
- 29 Good Friday
- 31 Easter



## NMA-Lighthouse Puzzles

### December Puzzle Solution

The total cost of the gifts that True Love gave, based on costs listed below.

Amt.	Gift	Cost Each	Times Gifted	Total Cost Each	Total Gifts
1	Partridge in a Pear Tree	\$135	12	\$1,620	12
2	Turtle Dove + Cage	\$70	11	\$1,540	22
3	French Hen + Hen House Space	\$100	10	\$3,000	30
4	Calling Bird + Cage	\$60	9	\$2,160	36
5	Golden Ring	\$500	8	\$20,000	40
6	Goose a Laying + Nest	\$35	7	\$1,470	42
7	Swan a Swimming + Pond Space	\$130	6	\$5,460	42
8	Maid a Milking + Cow Rental + Bucket + Barn Stall	\$95	5	\$3,800	40
9	Lady Dancing	\$50	4	\$1,800	36
10	Lord a Leaping	\$100	3	\$3,000	30
11	Piper Piping	\$75	2	\$1,650	22
12	Drummer Drumming	\$75	1	\$900	12
<b>Totals</b>		<b>\$1,425</b>		<b>\$46,400</b>	<b>364</b>

## January Puzzle

The cryptogram below contains a famous quote by Dr. Martin Luther King Jr.

**D SABXQBA JADWAF QH BEG D HADFRVAF MEF  
REBHABHXH YXG D OEJWAF EM REBHABHXH.**

To enter the contest, solve the puzzle and email the solution to: [sima@columbus.rr.com](mailto:sima@columbus.rr.com). The contest winner will be selected by random drawing from all correct entries at the next NMA meeting. Entries must be received by 5 PM February 15 to be considered.



## What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

### NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

### NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

### NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.



## Chapter Leader Directory

### NMA OFFICERS AND BOARD MEMBERS – JULY 2012-JUNE 2013

<u>Officers/Term End</u>	<u>Name</u>	<u>Office Phone</u>	<u>Email</u>
President	Teresa Langer	645-4128	<a href="mailto:tlanger@columbus.gov">tlanger@columbus.gov</a>
1st Vice President	Terry Neal	221-3132x5480	<a href="mailto:tneal@columbus.gov">tneal@columbus.gov</a>
2nd Vice President	Tami Peters	645-2688	<a href="mailto:tlpeters@columbus.gov">tlpeters@columbus.gov</a>
Secretary	Amy Ackerson	645-8119	<a href="mailto:aackerson@columbus.gov">aackerson@columbus.gov</a>
Treasurer	Elaine Brunney	645-5705	<a href="mailto:embrunney@columbus.gov">embrunney@columbus.gov</a>
Immediate Past President	Bee Tolber	645-7496	<a href="mailto:vtolber@columbus.gov">vtolber@columbus.gov</a>
National Director	Kathy Spatz	645-0487	<a href="mailto:kaspatz@columbus.gov">kaspatz@columbus.gov</a>
National Director	Bill Mahaffey (Retired)		<a href="mailto:billm4715@sbcglobal.net">billm4715@sbcglobal.net</a>
<b><u>Board of Directors</u></b>			
At Large/2014	Barb Crawford	645-8248	<a href="mailto:bcrawford1@columbus.gov">bcrawford1@columbus.gov</a>
Development/2014	Beth Fairman Kinney	645-7116	<a href="mailto:bfkinney@columbus.gov">bfkinney@columbus.gov</a>
Finance-Fleet/2014	Terrell Spencer	645-6133	<a href="mailto:tlspencer@columbus.gov">tlspencer@columbus.gov</a>
Public Safety	Vacant		
Public Service/2014	Randy McMillin	645-3187	<a href="mailto:rdmcmillin@columbus.gov">rdmcmillin@columbus.gov</a>
Public Utilities/2013	Cindy Fruth	645-7304	<a href="mailto:cmfruth@columbus.gov">cmfruth@columbus.gov</a>
SWACO/2014	Albert Iosue	871-5100	<a href="mailto:albert.iosue@swaco.org">albert.iosue@swaco.org</a>
Technology/2013	Greg Dukes	645-6124	<a href="mailto:gadukes@columbus.gov">gadukes@columbus.gov</a>
<b><u>Committees</u></b>			
Chapter Awards	Leo Ross	645-7258	<a href="mailto:leross@columbus.gov">leross@columbus.gov</a>
Community Service	Bee Tolber	645-7496	<a href="mailto:vtolber@columbus.gov">vtolber@columbus.gov</a>
Membership	Carnell Felton	645-3138x1202	<a href="mailto:cbfelton@columbus.gov">cbfelton@columbus.gov</a>
Programs	Lesley Carter	645-8313	<a href="mailto:lacarter@columbus.gov">lacarter@columbus.gov</a>
Professional Development	Kathy Spatz <i>TEMP</i>	645-0487	<a href="mailto:kaspatz@columbus.gov">kaspatz@columbus.gov</a>
Public Relations	Sima Gellman		<a href="mailto:sima@columbus.rr.com">sima@columbus.rr.com</a>



*The Lighthouse is published monthly by the Columbus Service Chapter of NMA, Sima Gellman, Editor; Teresa Langer, Terry Neal and Kathy Spatz, Committee Members. Amy Ackerson, Albert Iosue, Judy Johnson, Beth Fairman Kinney, Teresa Langer and Tami Peters contributed to this month's issue. Submit articles to: [sima@columbus.rr.com](mailto:sima@columbus.rr.com).*

